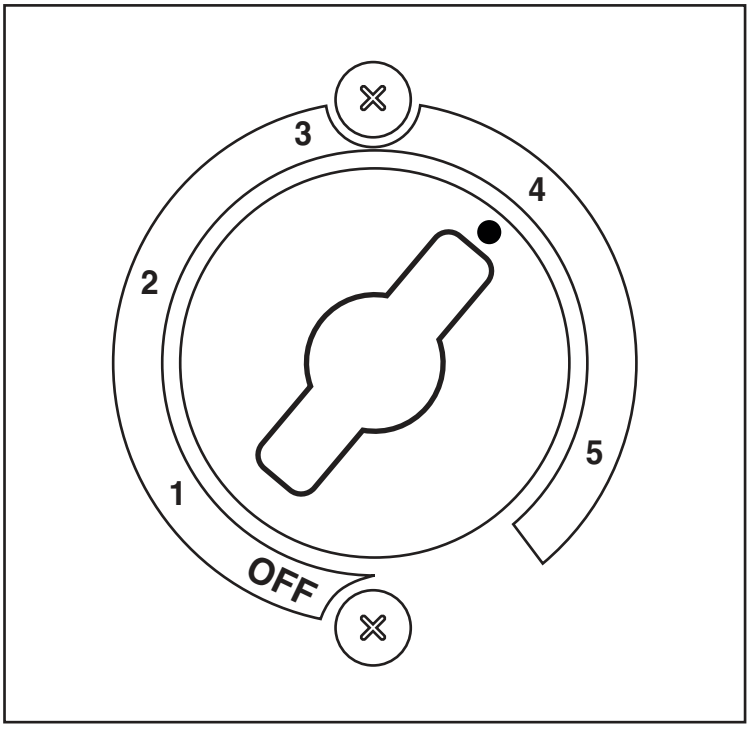
BASIC OPERATION

REFRIGERATORS

1. The controller (thermostat) is located inside the unit to the right.
2. The factory setting for the control is “4”, and maintains about 38˚F (3˚C) inside.
3. Set to “1” for higher temperature and “5” for lower temperature.
4. The thermostat controls compressor’s cycling by the temperature.
5. Turn the power switch off, located under the thermostat knob, when unit is hot in use for extended periods of time.
6. When thermostat knob is pointing to ‘OFF’, compressor and condenser fan motor will not function.



TROUBLESHOOTING

SYMPTOMS	CAUSES	SOLUTIONS
Cooler is freezing food.	• Thermostat set too cold.	• Turn the thermostat setting to a higher temperature position
The unit does not refrigerate at all.	• There is a power connection failure problem.	• Check the power cord and plug in correctly.
The unit does not refrigerate well.	• The unit is in sunlight or near a heating device. • The unit contains hot food or too much food. • The unit door is opened too frequently or left open too long. • The temp. dial is not on the correct position. • The condenser is clogged.	• Check the installation location. • Check the condition of stored food. • Check the position of the temp control dial.
There is a loud noise.	• The floor is too weak or the leveling feet are set incorrectly. • The backside of the unit is too close to the wall.	• Check the installation.
There are dewdrops on the unit exterior.	• High-moisture air can produce dewdrops during rainy seasons.	• Wipe with a dry cloth.
There are dewdrops on the unit interior.	• The door is opened too frequently or left open too long. • Damp food is stored.	• Keep the door closed to remove dewdrops.
The door does not close tightly.	• The door is bent. • The unit is not leveled off. • The door gasket has come off.	• Level the unit again. • Reposition the gasket.

The following points are not malfunctions:

- A water-flowing sound can be heard when the compressor stops. This is the sound of REFRIGERANT flowing.
- The compressor does not run during the defrost cycle.

Note: Formation of condensation on and around the edge of the door and the front side of the cabinet is normal. Gurgling noises inside the refrigerating circuit are normal.

STAINLESS STEEL EQUIPMENT CARE AND CLEANING

CAUTION : Do not use any steel wool, abrasive or chlorine based products to clean stainless steel surfaces.

There are three basic things which can break down your stainless steel's passivity layer and allow corrosion to occur.

1) Scratches from wire brushes, scrapers, and steel pads are just a few examples of items that can be abrasive to stainless steel's surface.

2) Deposits left on your stainless steel can leave spots. You may have hard or soft water depending on what part of the country you live in. Hard water can leave spots. Hard water that is heated can leave deposits if left to sit too long. These deposits can cause the passive layer to break down and rust your stainless steel. All deposits left from food prep or service should be removed as soon as possible.

3) Chlorides are present in table salt, food, and water. Household and industrial cleaners are the worst type of chlorides to use.

8 steps that can help prevent rust on stainless steel:

1. Using the correct cleaning tools

Use non-abrasive tools when cleaning your stainless steel products. The stainless steel's passive layer will not be harmed by soft cloths and plastic scouring pads. Step 2 tells you how to find the polishing marks.

2. Cleaning along the polish lines

Polishing lines or "grain" are visible on some stainless steels. Always scrub parallel to visible lines on some stainless steels. Use a plastic scouring pad or soft cloth when you cannot see the grain.

3. Use alkaline, alkaline chlorinated or non-chloride containing cleaners

While many traditional cleaners are loaded with chlorides, the industry is providing an ever increasing choice of non-chloride cleaners. If you are not sure of your cleaner's chloride content, contact your cleaner supplier. If they tell you that your present cleaner contains chlorides, ask if they have an alternative. Avoid cleaners containing quaternary salts as they can attack stainless steel, causing pitting and rusting.

STAINLESS STEEL EQUIPMENT CARE AND CLEANING

4. Water Treatment

To reduce deposits, soften the hard water when possible. Installation of certain filters can remove corrosive and distasteful elements. Salts in a properly maintained water softener can be to your advantage. Contact a treatment specialist if you are not sure of the proper water treatment.

5. Maintaining the cleanliness of your food equipment

Use cleaners at recommended strength (alkaline, alkaline chlorinated or non-chloride). Avoid build-up of hard stains by cleaning frequently. When boiling water with your stainless steel equipment, the single most likely cause of damage is chlorides in the water. Heating nay cleaners containing chlorides will have the same damaging effects.

6. Rinse

When using chlorinated cleaners you must rinse and wipe dry immediately. It is better to wipe standing cleaning agents and water as soon as possible. Allow the stainless steel equipment to air dry. Oxygen helps maintain the passivity of the film on stainless steel.

7. Hydrochloric acid (muriatic acid) should never be used on stainless steel.

8. Regularly restore/passivate stainless steel.

Recommended cleaners for certain situation/environments of stainless steel:

A) Soap, ammonia and detergent medallion applied with a cloth or sponge can be used for routine cleaning.

B) Arcal 20, Lac-O-Nu Ecoshine provides barrier film for fingerprints and smears.

C) Cameo, Talc, Zud First Impression is applied by rubbing in the direction of the polished lines for stubborn stains and discoloring.

D) Easy-off and De-Grease it oven aid are excellent for removals on all finishes for grease-fatty acids, blood and burnt-on foods.

E) Any good commercial detergent can be applied with a sponge or cloth to remove grease and oil.

F) Benefit, Super Sheen, Sheila Shine are good for restoration/passivation.

THREE (3) YEAR WARRANTY

Warranty Claims...

All claims for parts or labor must be made directly through Turbo Air. All claims should include: model number of the unit, the serial number of the cabinet, proof of purchase, date of installation, and all pertinent information supporting the alleged defect. In case of compressor replacement under warranty, either compressor or compressor tag must be returned to Turbo Air along with above listed information. Failure to comply with warranty policies will result in voiding claims.

Three-Year Parts & Labor Warranty...

Turbo Air warrants all new refrigerated components, the cabinet and all parts, to be free from defects in materials or workmanship, under normal and proper use and maintenance service as specified by Turbo Air and upon proper installation* (indoor building only) and start-up in accordance with the instruction packet supplied with each Turbo air unit. Turbo Air's obligation under this warranty is limited to a period of three (3) years from the date of original installation or thirty nine (39) months after shipment date from Turbo Air, whichever occurs first. Any part, covered under this warranty, that is by Turbo Air to have been found defective within three (3) years of original installation or thirty nine (39) months after shipment date from manufacturer, whichever occurs first, is limited to the repair or replacement, including labor charges, of defective parts or assemblies. The labor warranty shall include standard straight time labor charges only and reasonable travel time, as determined by Turbo Air. (*Installation in unstable, mobile, and enclosed area may not be considered as proper installation.)

Additional Two or Four-Year Compressor Warranty...

In addition to the three (3) year warranty stated above, Turbo Air warrants its hermetically sealed compressor to be free from defects in both material and workmanship under normal and proper use and maintenance service for a period of two (2) or four (4)* additional years from the date of original installation, but not to exceed seven (7) years and three (3) months after shipment from the manufacturer. Compressor determined by Turbo Air to have been defective within this extended period will, at Turbo Air's discretion, be either repaired or replaced with a compressor or compressor parts of similar design and capacity. The two (2) or four (4) year extended compressor warranty applies only to hermetically sealed parts of the compressor and does not apply to any other parts or components, including, but not limited to, cabinet, paint finish, temperature control, refrigerant, metering device, driers, motor starting equipment, fan assembly and/or other electrical components.

*Additional four (4) year compressor warranty applies to PRO and Super Deluxe models only..

R-290/R-600a Hydrocarbon Compressor Warranty...

The two-year compressor warranty detailed above will be void if the following procedure is not carefully adhered to:

1. This system may contain R290 refrigerant and polyol ester lubricant.
   The polyol ester lubricant has rapid moisture absorbing qualities. If it is exposed to ambient conditions for an extended period, the lubricant must be replaced.
2. Drier replacement is very important and must be changed when a system is opened for servicing.
   Drier with XH-7 molecular sieve or better must be used.
3. Micron level vacuums must be achieved to ensure low moisture levels in the system. 500 microns or lower must be maintained.
4. Compressor must be obtained through Turbo Air, unless otherwise specified in writing, through Turbo Air's warranty department.

WARRANTY INFORMATION

What is Not Covered by This Warranty...

Turbo Air's sole obligation under this warranty is limited to either repair or replacement of parts, subject to the additional limitations below. This warranty neither assumes nor authorizes any person to assume obligations other than those expressly covered by this warranty.

NO CONSEQUENTIAL DAMAGES. TURBO AIR IS NOT RESPONSIBLE FOR ECONOMIC LOSS; PROFIT LOSS; OR SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION, LOSSES, OR DAMAGES ARISING FROM FOOD OR PRODUCT SPOILAGE REGARDLESS OF WHETHER OR NOT THEY RESULT FROM REFRIGERATION FAILURE.

WARRANTY IS NOT TRANSFERABLE. This warranty is not assignable and applies only in favor of the original purchaser/user to whom delivered. ANY SUCH ASSIGNMENT OR TRANSFER SHALL VOID THE WARRANTIES HEREIN AND SHALL VOID ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR LABOR COVERAGE FOR COMPONENT FAILURE OR OTHER THE WARRANTY PACKET PROVIDED WITH THE UNIT.

Turbo Air will not be held responsible for the following external factors: ALTERATION, NEGLECT,

ABUSE, MISUSE, ACCIDENT, DAMAGE DURING TRANSIT OR INSTALLATION, FIRE, FLOOD, ACTS OF GOD, OR IMPROPER ELECTRICAL CONNECTIONS.

TURBO AIR IS NOT RESPONSIBLE FOR THE REPAIR OR REPLACEMENT OF FAILED OR

DAMAGED COMPONENTS RESULTING FROM ELECTRICAL POWER FAILURE, THE USE OF EXTENSION CORDS, LOW VOLTAGE, OR VOLTAGE DROPS TO THE UNIT.

Use of NON-OEM parts without manufacturer's approval may void cabinet warranty.
NO IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE; THE FOREGOING WARRANTIES ARE EXCLUSIVE AND EXPRESSLY GIVEN IN LIEU OF ALL

OTHER WARRANTIES, EXPRESSED, IMPLIED OR STATUTORY. THERE ARE NO WARRANTIES,

WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF.

Warranty information card must be submitted via post mail or electronically on our website at www.turboairinc.com/registration within 7 days from the purchase date. Failure to comply may result in your warranty being voided.

All coverage provided within this warranty is applicable only to the United States, including Alaska and Hawaii, and Canada, excluding U.S. Territories; limited parts only warranty in U.S. Territories. Turbo Air is not responsible for any warranty claims made on products sold or used outside the fifty states of the United States.

The extended warranty period specific to each Turbo Air product applies to all units sold by Turbo Air starting January 1, 2020.

NOTE

Warranty information card must be submitted via post mail or electronically on our website at ***www.turboairinc.com/registration*** within 7 days from the date of purchase. Failure to comply may result in your warranty being voided.

WARRANTY REGISTRATION CARD

MAIL CARD IMMEDIATELY OR GO TO ONLINE REGISTRATION AT *www.turboairinc.com/registration*

Company Name: _____

Type of Business: _____

Model Number: _____

Serial Number: _____

Phone Number: _____, **Email:** _____

Address: _____,
(Street / Unit #)

_____, _____, _____
(City) (State) (Zip Code)

I, _____ hereby inform and certify to Turbo Air Inc. (Manufacturer) that the product model
(Owner's Name)

and serial number mentioned above was purchased on _____ from _____.
(Date of Purchase) (Name of the Dealer)

Turbo Air Inc.

4184 E. Conant St., Long Beach, CA 90808
Toll Free: 1-800-381-7770
Fax: 310-900-1033
Email: warranty@turboairinc.com

REFRIGERATOR MANUFACTURER
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